

## Quick Firmware Installation Guide

### Model PB 902

**WARNING!** Firmware Update - important operation, during which control program of e-book will be changed. In case of improper execution, control program may be damaged, causing loss of device efficiency and referring to the service center. Try to perform the upgrade procedure strictly following the instructions.

At first we recommend to install firmware 2.0.3

To update the device software you can download new firmware from our website: [www.pocketbook-int.com](http://www.pocketbook-int.com)

Select your location, the model of your device in the Products section, click the right software and documentation link to enter the section of the software update.

Download to PC the latest firmware from the firmware section.

Then you can install the firmware on the device, follow these steps:

1. Unpack the archive content at external micro SD card or root folder of the internal memory.
2. Turn off PocketBook Pro pressing the "On / Off."
3. Turn on PocketBook Pro with inserted Micro SD-card by pressing the "On / Off";
4. While the device is turning on, press and hold buttons: paging "Back" and paging "Next" until the message «Firmware update ...» is appeared;
5. Attention! Follow the instructions on the screen.

**Note:** The device can be reloaded during update process;

6. When the inscription « **Update is OK. Now please reset device** » appears on the screen, switch on the device, the firmware installation is completed.

**Note:** The firmware version can be checked in "Settings" ⇒ «Device Information»

**Note:** If the firmware file is located in the root folder of your device, it has a higher priority for the upgrade procedure than the file which is located at the SD card.

### Troubleshooting

Error message	Reason	Repair
<b>No update image found</b>	File SWUPDATE.BIN is not found at the SD card.	Try to format the SD card (previously saving all the information on your hard drive) and copy firmware update file to the formatted card. In case the error is repeated, try to upgrade using another SD card.
<b>Update image is corrupted or Image is empty</b>	SWUPDATE.BIN file is corrupted or there is no space at the SD card.	Delete unnecessary files from the card and copy the file SWUPDATE.BIN again. Try to download the firmware from the site <a href="http://www.pocketbook-int.com">www.pocketbook-int.com</a> . In case the error is repeated, try to upgrade using another SD card.
<b>File reading error</b>	SD card reading error	Try to upgrade firmware using another SD card.
<b>Error: The device is installed another version of the firmware.</b>	One of the requirements of the firmware installing program was not implemented. See p 5. The firmware installing was interrupted by timeout.	Remove the old firmware file from the root of internal memory.

<p><b>After checking, it was found that the firmware version of the device has not been updated.</b></p>	<p>One of the requirements of the firmware installing program was not implemented. See p 5. The firmware installing was interrupted by timeout.</p>	<p>Start installing the firmware again, and carefully and on time, follow the instructions of the program. For example: "Plug in" and "Press the center button"</p>

