

## Firmware Update Manual

PRO SERIES

FIRMWARE VERSION: 2.1.2

1. Download the Firmware to your PC
2. Unpack the content of the archive and copy it to the root folder of MicroSD-Card (recommended) or internal Device storage
3. Switch off PocketBook Pro by pressing button **On/Off**
4. Switch on PocketBook Pro by pressing **On/Off**
5. During boot press and hold both **Backward** and **Forward** buttons simultaneously until the message *Firmware update...* is displayed on the screen
6. Follow the on-screen instructions
7. Wait for the message on the screen: *Please connect power cable*, and then connect USB cable to PocketBook Pro  
Wait until you *Press central Key...* on the screen and press **OK** button

**NOTE** You can check your current Firmware version in *Main menu > Configuration > About device*

**NOTE** If the firmware file is located in the Device's root folder, it will have a higher priority in comparison with the file stored on the SD card during the update process.

### Troubleshooting

Error Message	Possible Reason	Correction Method
<i>No upgrade image found</i>	file SWUPDATE.BIN cannot be found on the Micro SD card. Make sure the file is in the root folder of the card.	Try to format your Micro SD card (make a backup copies of all its content prior to formatting) and copy the file to the root of the empty card. If this error persists, use another card.
<i>Upgrade image is corrupted or Image is empty</i>	SWUPDATE.BIN file is damaged or there is no space available on the Micro SD card.	Delete some files from your card and copy SWUPDATE.BIN file on it one more time. Repeat the download from <a href="http://www.pocketbook-int.com">www.pocketbook-int.com</a> . If this error repeats, use other card.
<i>File read error</i>	Incorrect Micro SD card	Try to use another MicroSD card
<i>Error. A different firmware version is installed on the device</i>	A firmware file of an older version is stored in the device internal memory.	Delete the old version of the firmware file from the Device's internal memory root folder